



QUALITY POLICY

Datum recognises that the provision of a consistently high standard of product and service is the keystone to our success, reputation and the total satisfaction of our customers.

We will constantly strive to:

- Provide outstanding quality of service
- Set the highest possible standards
- Identify objectives across the business aimed at continuous improvement of the Quality Management System and enhancing customer satisfaction
- Be vigilant and innovative in meeting our customer needs and expectations
- Identify opportunities for preventive action, continuous improvement and to measure the effectiveness of the Quality Policy
- Deliver what we promise

The achievement of high quality and consistency calls for a systematic and disciplined approach by all employees, in all activities, associated with the Customer's requirements, according to the principles of quality assurance and in compliance with BS EN ISO9001: 2008.

Above all, we will always remember that our fulfilling our customers' requirements is the very purpose of our business.

This policy will be reviewed annually as part of the management review process, to ensure its continued relevance and adequacy.

It is part of the company's training programme to ensure that this policy statement is briefed, understood and implemented at all levels within the company

This statement represents our commitment to Quality.

Rory O'Rourke – Chief Executive

Datum Monitoring Services Ltd

Date Reviewed: 12th April 2017